How to help others as a remote Digital Champion

Being online helps people stay safe, stay informed and stay connected. But many still need help improving their skills and confidence to use digital technology.

When face to face support isn't possible, help can be given remotely - via telephone, video call, email or messaging. Our range of handy guides and top tips on being a Remote Digital Champion will help you make a digital difference to others, whatever the distance between you.

If you have time, we have some great webinars for you to watch, where guest speakers have shared invaluable advice based on their hands on experience of providing remote support!
Guide 2: Top techniques

Guide 3: Keeping you and your learners safe
Guide 4: Essential tools and techniques

Guide 5: Help someone to set up a device remotely
Guide 6: Suggestions for affordable ways to get cheap access to kit and connectivity

A wide range of resources to help you support others over Zoom
Advice and resources for helping older people get online remotely

Connecting older people remotely

Our checklist will help you get to know the person you are helping and plan for your first session!

Remote support checklist