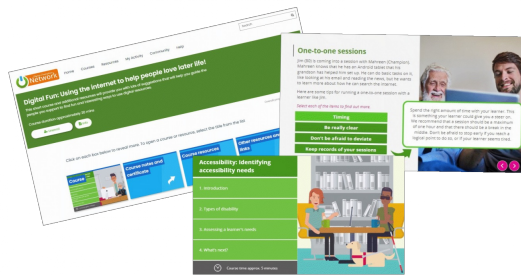


## Course List



Our Networks are based on a huge range of certified online courses.

They are the principal reason our members use the Network. The courses improve a Champion's own digital skills and confidence and teach them how to help all sorts of learners, in all sorts of ways. When you sign-up to the Network, you can pick and choose the training that's right for your project and your Champions.

You can also [try a course for free](#) to see what it's like.

Flexible  
e-learning



The interactive e-learning can take from **5 minutes to 50 minutes** and includes practical and reflective exercises, videos and case studies. Courses can be stopped and started at any time and each one comes with a **certificate of achievement and a Digital Badge**.

Professional certification



Our courses are certified by **The CPD Certification Service**, meeting the universally accepted principles of Continual Professional Development. So you know your Digital Champions are getting good quality training.

Designed  
by experts









We've partnered with leading organisations to gain their expertise on helping specific groups of learners. Think older people from **Age UK**, accessibility barriers from **AbilityNet**, and online health from **NHS Digital**.



## Our full range of courses

(Click on the title to read more)





### Digital Champions Essentials

-  Why Digital Champions Matter
-  Understanding learners
-  Safeguarding: Keeping you and your learners safe
-  Helping others stay safe online
-  Planning a session
-  Running a session

### Supporting specific learning groups: Older people

-  Essentials for engaging older people
-  Digital fun: using the internet to help people love later life

### Supporting specific learning groups: Accessibility needs

-  Identifying accessibility needs.
-  Working with learners who are deaf or hard of hearing
-  Working with people with learning difficulties and/or disabilities
-  Working with learners with a physical disability or dexterity issue



Working with people with memory loss



Helping learners with a visual impairment

## Helping others with essential digital skills



Helping others remotely



Helping someone with limited English to develop digital skills



Helping someone whose first language isn't English with using online health services



Using your role to help get customers online



Helping colleagues with digital skills



Helping others understand digital payslips

## Helping people manage their health online



The benefits of managing health online



Understanding your learners: barriers and specific needs



Keeping you and your learners safe



Getting to know NHS online services



Putting your Digital Champion support into practice



Supporting someone to manage their health online remotely

## For adults with learning disabilities



How to be a great Digital Champion



Become a Zoom Expert

## Supporting adults with learning disabilities



Learning about learning disabilities



Handling communication challenges



Boosting confidence and experience



Building skills



Why work matters and how to find it



Finding work opportunities



Getting a foot in the door



First day at work

## Delivering Project Manager success



How to run a brilliant Digital Champions programme

## The Inspire Course: inspiring employees to tackle digital exclusion



What is digital inclusion and why does it matter?



What are digital skills anyway?



Small acts of help can make a big difference



Making a digital pledge

## Try out one of our courses for free!

Our *Helping Others Stay Safe Online* course is one of our most popular. It takes about 12 minutes and it's interactive and CPD certified.

[Try our free course!](#)