

Getting started

Introductory guides to help beginners get going.

What is a computer?

A definition plus highlights in its development.

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What is a PC?

What it's capable of and how it differs from a Mac.

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What is a Mac?

Find out about Macs and the pros and cons when comparing it to a PC.

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What is a tablet computer?

An introduction to the features of this increasingly popular type of handheld computer.

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What is 'online'?

One of the most commonly-used digital terms: make sure you really understand what it means with this easy-to-follow guide.

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Computer terms and internet jargon

One of the most alienating things about technology is the language used to describe it.

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What is a cookie?

Not the chocolate chip variety, unfortunately.

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10 top tips for computer beginners

If you know someone who is new to using computers, sharing this guide could really help them.

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Helping someone set up a new device remotely

Some top tips of where to start if you need to help someone set up a new device remotely

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Remote Digital Championing!

Guides covering some tips and techniques for providing remote support to learners, an increasingly important service in times of social isolation.

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