

How to join a local social network (Nextdoor)

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Nextdoor is a new kind of local social networking site, which enables you to connect and communicate with other residents in your neighbourhood.



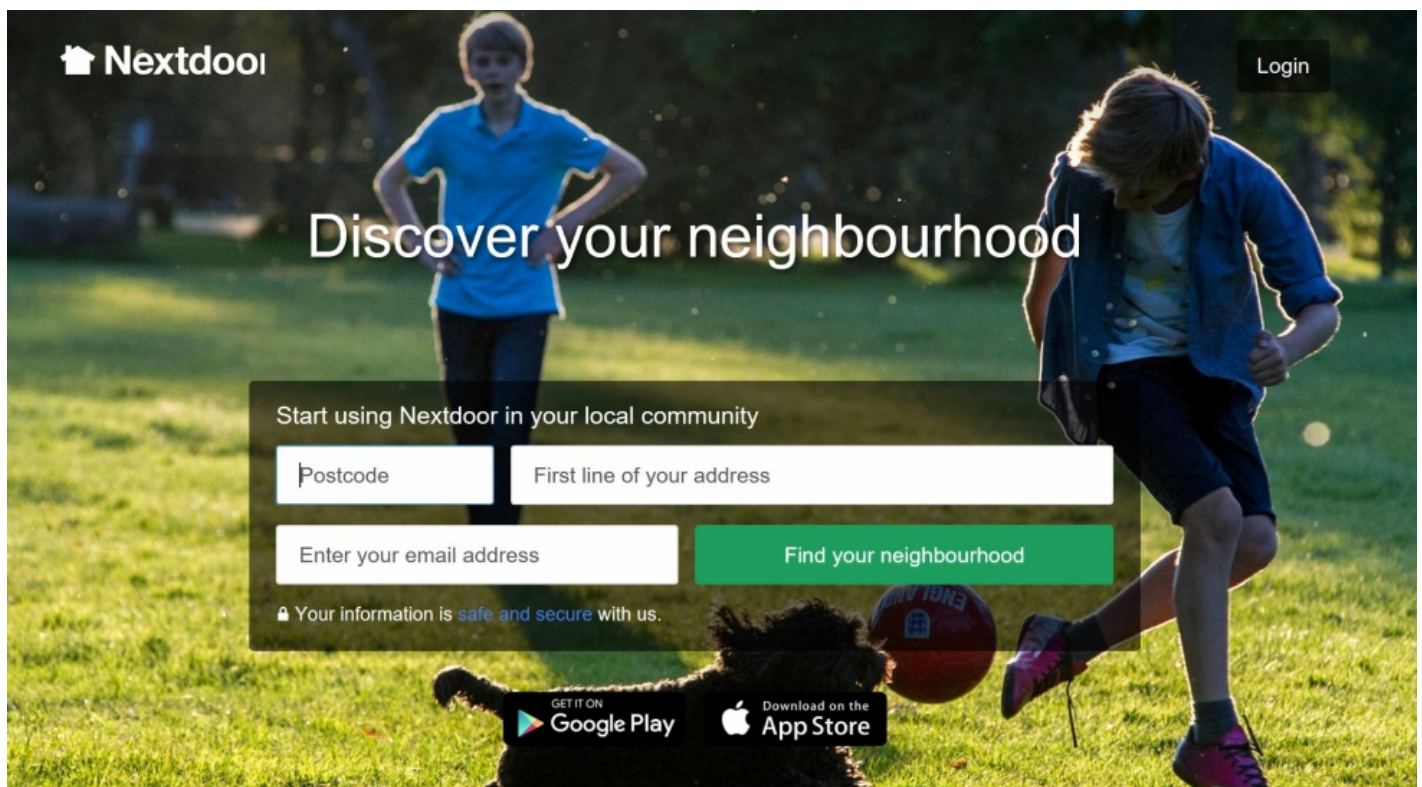
Local social networks open up the community to anyone who wants to get involved — you don't have to already know any of the site's members personally, to join.

They are a great way of finding out what is going on locally, discovering clubs and groups, getting good recommendations and meeting new people. As a result, conversations which start on a local social network often turn into real world interactions.

Read on for step-by-step guidance on how to join and get going with Nextdoor.

Step 1: How to Join Nextdoor

Go to Nextdoor.com. There will be a form on the homepage inviting you to enter in some location details to find your local community and start using the network. First, **click inside the first box** and add your postcode, and in the second box add the first line of your address. Finally, **enter your personal email address** and then **click on 'Find your neighbourhood'** to proceed.



Step 2: Registration

You will now be taken to a screen that asks you for a few more details to set up your Nextdoor account. Fill in those details and then **click 'Sign up'**.



Great! Streatham Hill West is your neighbourhood.

Create your free account to get full access
Or join using your [Facebook Account](#)

☐ Female ☐ Male

[Have an invitation code?](#)

Sign up

By signing up, you agree to the [member agreement](#), [privacy policy](#) and [cookie policy](#).

[Learn more](#) about how your address is shown on Nextdoor.



Your neighbours are already using Nextdoor to discuss things like...



Anyone have a ladder I can borrow?
General



Lost cat. Have you seen her?
Lost and Found



Babysitter needed on Friday.
Recommendations

ASUS GIFTBOX

Step 3: Verification

Great, now your user account has been created, the next step is to verify it. There are a few different ways to do this.

The easiest and quickest way to verify is via your phone, so click on that option and add your mobile number. Then **click 'Verify'**. You will receive a call and be invited to enter the two digit number presented to you on the website screen.

Great! The next step is to verify your address.

To ensure a secure and trusted environment for your neighbourhood website, all members must verify their address.

Verify your address at 17 Kingscourt Road with one of the methods below:

[Not your address? Click here to update your address.](#)



☐ **Phone (instant and free)**

We will call your home or mobile phone to verify your account.



☐ **Postcard (takes 3-5 days and free)**

We will send a postcard with a code to your home.

Your information is [safe and secure](#).
[Deactivate your account](#)

Verify by phone

We will call your phone below to verify your account:




Please answer the phone and enter the two-digit code **6 4** on your phone keypad.

6 4

Call me now

Cancel

 Your information is [safe and secure](#).

[Help](#)

Once you verified, you can add a spouse's name and email address for automatic sign up. At this stage, you will also have the opportunity to invite a neighbour to Nextdoor.






You can send postcards to your neighbours by clicking on the unmarked boxes and **hit 'Send postcard'**.

You can invite your neighbours by selecting their addresses.

Invite your closest neighbours via postcard.

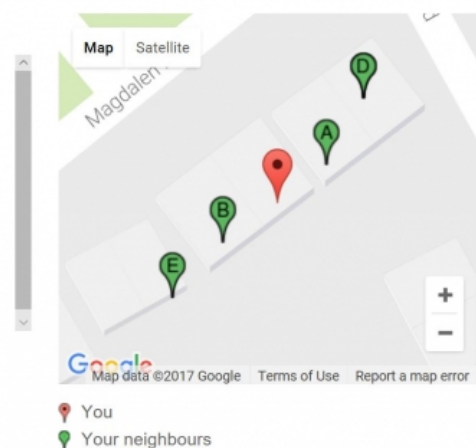
We'll print and mail postcards for free to your 5 closest neighbours who aren't already Nextdoor members.

Select your neighbours

- ☐  101 Magdalen Road
- ☐  105 Magdalen Road
- ☐  99A Magdalen Road
- ☐  99B Magdalen Road
- ☐  107 Magdalen Road

Send postcards

[Skip](#)



Step 4: Changing your details

If you ever relocate or your circumstances change and you need to alter your address, don't worry — you can easily do that. Simply **click on 'Settings'** in the top right-hand corner and then **click on 'Account'**, where you can change your personal details including email address, password and home address.

Settings

EMAIL MOBILE ALERTS NEARBY NEIGHBOURHOODS PRIVACY | ACCOUNT

NAME

Petra

Power

Save

Members must use their real name.

EMAIL ADDRESS

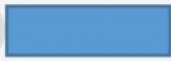
Submit

This is the email you use to sign into Nextdoor and receive Nextdoor emails. To change the email your neighbours see, [edit your profile's contact information](#).

PASSWORD

[Change password](#)

PROFILES



[Move to a new address](#)

LANGUAGE

English (UK)



Save

[Deactivate your account](#)

If you want to change your address, you will need to verify your profile again.

In this area, you can add a profile photo to your account. Nextdoor users who upload their own profile picture tend to get better responses – it's nice for neighbours to be able to see who they're talking to. If you'd like to upload your own profile picture, click **'Choose a photo'** and select the photo you want to use. If you don't, **click 'No thanks, maybe later'**. Don't worry, you can upload a new profile picture or change your existing profile picture at any time.

To send immediate updates to your mobile number **click on 'Mobile alerts'** and Nextdoor will alert you via SMS.

*Nextdoor will show your address automatically. To change this go to Privacy then click on your options under 'Show my address to neighbours as'. You can also choose which neighbourhood can see your profile

Step 5: Navigating the homepage

Once your account has been verified you will see the Nextdoor homepage. You are now looking at the most recent conversations posted by users who live in the same neighbourhood as you. These posts are publicly visible to everyone living in the community.

Home

Inbox

Neighbours

Map

Events Calendar

LOCAL

South Earlsfield

Public Services

CATEGORIES

Classifieds

Crime and Safety

Documents

Free items

General

Lost and Found

Recommendations

GROUPS


Browse all groups

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South Earlsfield + Nearby Neighbourhoods


227 NEIGHBOURS · 1661 NEARBY NEIGHBOURS



Post a message, event, poll or urgent alert to neighbours


Hi!

Welcome Streetlife members
 We're delighted you're here! Learn more about the differences between Nextdoor and Streetlife [in this FAQ](#).



Petra Power joined South Earlsfield
 Magdalen Road
 Shared with South Earlsfield

REPLY



colour printer
 Rebecca Rebecca from [Wandsworth Common South](#) · 20h ago
 does anyone have one who can print out a few pages for me or recommend somewhere - I'm willing to pay of course! just normal a4 pages.
 thanks
 Shared with Wandsworth Common South + 12 nearby neighbourhoods in Recommendations

THANK

REPLY · 4

View all 4 replies

d/

It might feel a little unusual to see conversations between people whom you do not necessarily know – don't worry! The idea of a local social network is that users are talking to the whole community. This allows people to draw upon all their neighbours for help, advice and support.

Why don't you try posting to your community? Let your community know about a local event, share a recommendation for a business or tradesperson in the area, start a poll to find out your neighbour's opinions on a certain topic, or post a classified conversation and offer something for sale to your neighbours. You can return to this screen anytime by **clicking 'Home'** on the left-hand side of the screen, or the Nextdoor logo at the top left of your screen.

Step 6: Contributing to an existing conversation

To add a comment to an existing conversation, **click on any conversation and scroll down to the bottom of the page**. Type your comment in the box displayed (and remember, everything you type will be made public). Be sure to write in full sentences and in a conversational style – just as you'd normally talk to members of your local community. When you are ready, **click 'Post'** to add your comment to the conversation.



carpet cleaner

Does anyone know a good carpet cleaner in the area, thanks

Shared with Southfields East + 12 nearby neighbourhoods in General

THANK

REPLY · 3



Marieta kitanski from Southfields East · 37m ago



Hi Sandra,
I run a small cleaning company in Southfields
cleaner and very competitive rates
Best Marieta
[Thank](#)



Mute Marieta

You won't see their content



Report Comment



Sandra Menant from Southfields East · 34m ago



Good morning Marieta
I would like to have a phone number, we could discuss quotes
etc...tomorrow, many thanks- you can message me privately, regards
[Thank](#)



Marieta kitanski from Southfields East · 32m ago



My number is [redacted] if I am on an appointment and cannot answer
please leave a message and I will come back to you.
[Thank](#)

Write a reply...

Basically, if something feels relevant to you or grabs your interest, make a comment. You might know just the place for a neighbour asking for recommendations for a good pub lunch, have an opinion on a conversation about the local council or want to get involved with a walk being organised by some users.

Step 7: Starting Conversations

To start your own conversation and all you need to do is **click on 'Post a message'**, event, poll, or urgent alert to neighbours. You will then be able to add something to the news feed. Simple!

Add a subject line and message to your post. The subject line should be something that makes it easy for other users to determine what your conversation is about. The body of the conversation should be in full sentences and properly punctuated. Most importantly, the conversation should be about something local as it will be seen by everyone in your community.

South Earlsfield + Nearby Neighbourhoods

227 NEIGHBOURS · 1661 NEARBY NEIGHBOURS



MESSAGE 26 EVENT POLL URGENT ALERT

Choose neighbours

Choose category

Add subject

Write message

ADD PHOTO

Close

Post

You can also add category tags to your conversation. These tags tell other people what kind of message you're posting and therefore make it easier for Nextdoor users to find specific conversations that they're interested in.

When you are finished, **click 'Post'**.

Remember, just as with posting a comment, everything you write will be made public to the whole community. Don't type anything you wouldn't want people you don't know to see.

Step 8: Sending private messages

If you want to talk to only one user, you can also send a private message. This is useful if you want to talk to a specific user about something private or irrelevant to the whole community. For example, you may wish to exchange personal details (telephone numbers, for example) or ask a neighbour if the table and chairs they are giving away is still available.

You can send private messages to neighbours in your area by clicking on their profile picture icon on the home page or by clicking on Neighbours and selecting a neighbour that you would like to send a message to. Let's try sending a message to Cedric, for example.



Cedric Tomas

Haydon Park

[Send private message](#)

...

Biography

🏠 Resident since 2015 (2 years)

🇫🇷 Grew up in France

👤 Guest Services Manager in London

“ I'm French guy lo in in London for the last 15years, il a total geek and computer expert.

Interests

Animals

Baking

Bowling

Cooking

Hiking

Kayaking

Movies

Photography

Science

Travel

TV

Walking

You click on Cedric's name and this will take you to his profile page. To send him a private message **click on 'Send a private message'**. This will open a new screen where you can type out your message. When you are happy with it, **press 'Send'**.

Send a message to Cedric Tomas

☐ Email me a copy of this message

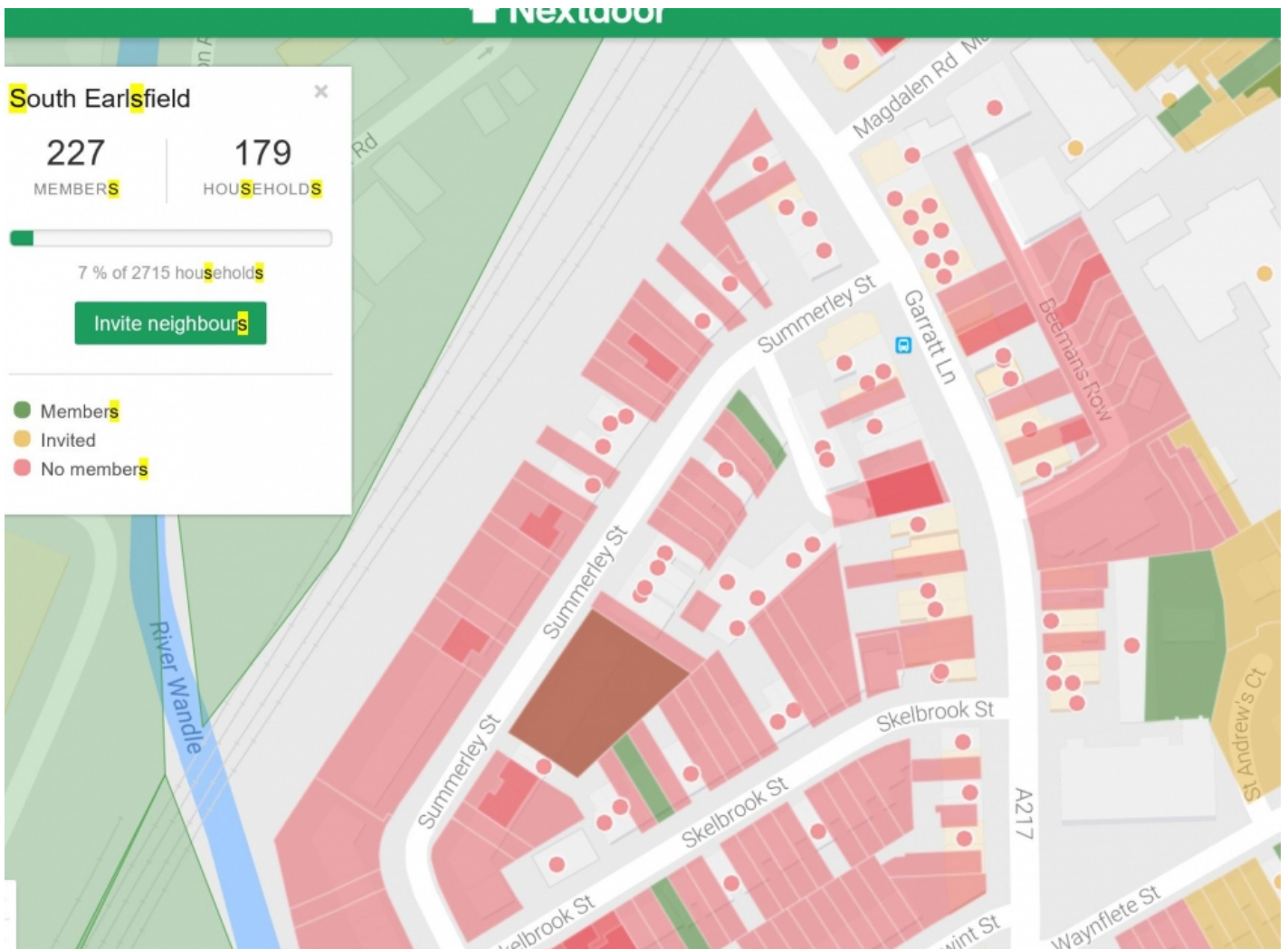
Cancel

Send

Your private messages will not be displayed in the 'Home page'. Instead, any private messages you send or receive can be accessed by **clicking on 'Inbox'** on the left-hand side of your screen.

Step 9: Navigating around the site

You can view all your neighbours that have signed up to Nextdoor and invite new neighbours around you by going to the homepage and then **clicking on 'Map'**.



Step 10: Going to events

If you **click on the 'events' link** on the left-hand side of the homepage this will take you to a list of events around your area. You can 'go' to an event or add an event of your own for other people in your community to join you! How about setting up a book club? Or maybe a yoga class?

The screenshot shows the Nextdoor app's Events Calendar page. The left-hand side features a navigation menu with the following sections:

- 26 Events Calendar** (highlighted with a blue arrow)
- LOCAL**: South Earsfield, Public Services
- CATEGORIES**: Classifieds, Crime and Safety, Documents, Free items, General, Lost and Found, Recommendations
- GROUPS**: Browse all groups

The main content area displays a list of events:

- You are now viewing events from neighbourhoods all across London. [Learn more.](#)** (with a close button 'x')
- 26 Share an event with your neighbours!** (with a green button **Add event**)
- This week**
- Perfume Factory - pre- application event** (Thu, Mar 23, 14:00 - 19:00, 140 Wales Farm Road, London, United Kingdom, Posted by a Nextdoor member from Park Royal, 3 people interested, buttons: **GOING**, **MAYBE**)
- Candlelit vigil at Trafalgar Square on 23/03/17** (Thu, Mar 23, 17:45, Trafalgar Square, London, WC2N 5DN, England, Posted by a Nextdoor member from High Street Kensington, 1 person interested, buttons: **GOING**, **MAYBE**)
- Thursday Tea Community Meal Jamaican Night** (Thu, Mar 23, 18:00 - 20:00, Reedham Park Avenue, Purley, CR8, England, 1 person interested, buttons: **GOING**, **MAYBE**)

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Step 11: You are now officially part of your local community!

Well done you have completed this guide to creating a Nextdoor account.

As you explore Nextdoor you will see that there are many other tools and features at your disposal, all designed to make the site work in a way that best suits you. Take a look for yourself and join in on the conversation. Remember, the network is only as good as its users, their involvement and the conversations being posted, so do get involved!




We hope that this guide was useful to help you set up an account and use Nextdoor as one of your social networks. Nextdoor also has a mobile app for free for iPhone and Android devices, allowing you to stay connected to your neighbourhood, on the go.

Here are some other community websites you could try too:

- [Kahuti](#)
- [Scooploop](#)

Happy networking!

Next steps

-  [What is an online community?](#)
 -  [What is social networking?](#)
 -  [How to use StreetLink to help get homeless people off the street](#)
-